

Disclosure of Complaints - December 2024

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	April, 2024	0	10	9	1
2	May, 2024	1	19	16	4
3	June, 2024	4	18	18	4
4	July, 2024	4	8	8	4
5	August, 2024	4	19	20	3
6	September, 2024	3	27	30	0
7	October, 2024	0	9	8	1
8	November, 2024	1	8	9	0
9	December, 2024	0	14	13	1
	Grand Total		132	131	

Trend of annual (Financial Year) Disposal of Complaints (for 5 Years on Rolling Basis)

SN	Year	Carried Forward From Previous Year	Received	Resolved	Pending
1	2020-21	1	63	63	1
2	2021-22	1	102	102	1
3	2022-23	1	130	130	1
4	2023-24	1	161	162	0
5	2024-25**	0	132	131	1
	Grand Total		588	588	

** Position as on 31.12.2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending for less than 3 Months	Pending for more than 3 Months	Average Resolution time (in days)
	2	3	4	5	6	7		8
1	Directly from Investors	0	4	4	3	1	0	19.00
2	SEBI (SCORES)	0	10	10	10	0	0	9.80
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0.00
4	Other Sources (if any)	0	0	0	0	0	0	0.00
5	Grand Total	0	14	14	13	1	0	28.80

C. B. MANAGEMENT SERVICES (P) LTD.

SUBHABRATA BISWAS
President & Compliance Officer