

## Disclosure of Complaints – December, 2022

### Month - wise data for the current financial year

| SN | Month              | Carried forward from previous month | Received  | Resolved  | Pending  |
|----|--------------------|-------------------------------------|-----------|-----------|----------|
| 1  | December, 2022     | 5                                   | 14        | 18        | 1        |
|    | <b>Grand Total</b> | <b>5</b>                            | <b>14</b> | <b>18</b> | <b>1</b> |

### Trend of annual (Financial Year) Disposal of Complaints (for 5 Years on Rolling Basis)

| SN | Year               | Carried Forward From Previous Year | Received   | Resolved   | Pending  |
|----|--------------------|------------------------------------|------------|------------|----------|
| 1  | 2018-19            | 0                                  | 204        | 201        | 3        |
| 2  | 2019-20            | 3                                  | 82         | 84         | 1        |
| 3  | 2020-21            | 1                                  | 63         | 63         | 1        |
| 4  | 2021-22            | 1                                  | 102        | 101        | 2        |
| 5  | 2022-23**          | 3                                  | 88         | 89         | 1        |
|    | <b>Grand Total</b> |                                    | <b>539</b> | <b>538</b> | <b>1</b> |

\*\* Position as on 31.12.2022

### Data for the month ending on December 31, 2022

| SN | Received From                 | Carried forward from previous month | Received during the month | Total Pending | Resolved  | Pending at the end of the month |                                | Average Resolution time (In days) |
|----|-------------------------------|-------------------------------------|---------------------------|---------------|-----------|---------------------------------|--------------------------------|-----------------------------------|
|    |                               |                                     |                           |               |           | Pending for less than 3 months  | Pending for more than 3 months |                                   |
| 1  | 2                             | 3                                   | 4                         | 5             | 6         | 7                               |                                | 8                                 |
| 1  | Directly from Investors       | 0                                   | 1                         | 0             | 1         | 0                               | 0                              | N.A                               |
| 2  | SEBI (SCORES)                 | 5                                   | 10                        | 1             | 14        | 0                               | 0                              | 7 to 10 days                      |
| 3  | Stock Exchanges (if relevant) | 0                                   | 3                         | 0             | 3         | 0                               | 0                              | 7 to 10 days                      |
| 4  | Other Sources (If any) ROC    | 0                                   | 0                         | 0             | 0         | 0                               | 0                              | N.A                               |
| 5  | <b>Grand Total</b>            | <b>5</b>                            | <b>14</b>                 | <b>1</b>      | <b>18</b> | <b>0</b>                        | <b>0</b>                       | <b>7 to 10 days</b>               |

