

Disclosure of Complaints – January, 2024

Month - wise data for the current financial year

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	January,2024	2	7	9	0
	Grand Total	2	7	9	0

Trend of annual (Financial Year) Disposal of Complaints (for 5 Years on Rolling Basis)

SN	Year	Carried Forward From Previous Year	Received	Resolved	Pending
1	2019-20	3	82	84	1
2	2020-21	1	63	63	1
3	2021-22	1	102	101	2
4	2022-23	2	129	130	1
5	2023-24**	1	135	134	2
	Grand Total	2	511	512	1

** Position as on 31.01.2024

Data for the month ending on January, 2024

SN	Received From	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (In days)
						Pending for less than 3	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	N.A
2	SEBI (SCORES)	2	7	9	9	0	0	7 to 10 days
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	7 to 10 days
4	Other Sources (If any) ROC	0	0	0	0	0	0	N.A
5	Other Sources (If any) SMART ODR	0	0	0	0	0	0	
	Grand Total	2	7	9	9	0	0	

