

## Disclosure of Complaints

### Month - wise data for the current financial year

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	July, 2021	5	11	15	1
2	August, 2021	1	9	9	1
3	September, 2021	1	7	7	1
4	October, 2021	1	6	4	3
5	November, 2021	3	3	2	4
6	December, 2021	4	12	12	4
	<b>Grand Total</b>	<b>15</b>	<b>48</b>	<b>49</b>	<b>14</b>

### Trend of annual (Financial Year) Disposal of Complaints (for 5 Years on Rolling Basis)

SN	Year	Carried Forward From Previous Year	Received	Resolved	Pending
1	2017-18	1	234	235	0
2	2018-19	0	204	201	3
3	2019-20	3	82	84	1
4	2020-21	1	63	63	1
5	2021-22**	1	66	63	4
	<b>Grand Total</b>	<b>6</b>	<b>649</b>	<b>646</b>	<b>9</b>

\*\* Position as on 31.12.2021

### Data for the month ending on December 31, 2021

SN	Received From	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	N.A
2	SEBI (SCORES)	4	10	14	10	4	0	7 to 10 days
3	Stock Exchanges (if relevant)	0	2	2	2	0	0	7 to 10 days
4	Other Sources (If any)	0	0	0	0	0	0	N.A
5	<b>Grand Total</b>	<b>4</b>	<b>12</b>	<b>16</b>	<b>12</b>	<b>4</b>	<b>0</b>	7 to 10 days

C. B. MANAGEMENT SERVICES (P) LTD.

SUBHABRATA BISWAS  
Vice President